YASIR BIRLAS

WEB DEVELOPER

☎ 0312-913=91=79

✉ yasirbirlas1995@gmail.com

📍 Peshawar.pakistan.

SKILLS

- Web Design
- Design Thinking
- Wireframe Creation
- Front End Coding
- Problem-Solving
- Computer Literacy
- Project Management Tools
- Strong Communication

EDUCATION

BACHELOR OF COMPUTER SCIENCE (BS/CS)

University of Agriculture Peshawar

2016 - 2020

PROFILE

Seeking a challenging position in a progressive organization with an aim to contribute positively towards the objectives of the organization to the best of my capabilities and to develop my professional skills and organizational skills as well.

EXPERIENCE

WEB DEVELOPER

Organookart Company

Mar 2022 - Feb 2024

- Provide technical leadership and mentorship to junior developers.
- Lead the implementation of best practices for coding, and testing.
- Excellent verbal and written communication skills.
- Ability to manage customer inquiries across multiple channels (phone, email, chat, social media

JR. SOFTWARE ENGINEER

Board of Revenue Peshawar KPK

11/2021 - 03/2022,

- E Stamping, (Main Project) as the name suggests is the process of affixing an electronic version of a stamp paper to an electronic document. For example, the E Stamp can be a PDF, which can be appended to the actual agreement or contract being executed.
- Empathetic and patient with a customer-first approach.
- Adaptable to changing environments and a quick learner of new technologies.

CCDM/ATM

United Bank Limited

3 Months

- Proficient in CRM software (Salesforce, Zendesk) and help desk systems.
- - Strong troubleshooting and problem-solving abilities.
- -Highly organized with efficient time management skills.
- - Experience in data entry and maintaining accurate customer records.
- - Strong team player with a collaborative work style.
- - In-depth product knowledge and customer relationship management skills.