**MUHAMMAD YASIR UMAIR AFZAL**

**Computer Professional**

**Postal Address:** House # 832-D, Street # 50, Sector I-10/1, Islamabad

**Cell Number:** 0336 – 0537480, 0333 - 8017892

**Email Address:** [qhasnain85@gmail.com](mailto:qhasnain85@gmail.com), [umairafzal638@gmail.com](mailto:umairafzal638@gmail.com)

https://www.linkedin.com/in/muhammad-yasir-umair-afzal-257363178/

***PERSONAL SUMMARY:***

A highly motivated, confident Computer graduate with exceptional multi-tasking and organizational skills. Able to communicate effectively and sensitively. Excellent client facing skills and the ability to work closely with other. Ready and qualified for the next stage in a successful career and looking forward to making a significant contribution as a Computer Professional.

***OBJECTIVE:***

To achieve the challenging position in a prestigious organization.

***EDUCATIONAL QUALIFICATION:***

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| ***Qualification*** | ***Institute/Board*** | ***CGPA/Division/Grade*** |
| MCS | Virtual University of Pakistan | 3.41/4.00 |
| B.Sc. | University of Sargodha | 2nd |
| ICS | Gujranwala Board | 2nd |
| Matric (Science) | Gujranwala Board | 2nd |

***PROFESSIONAL QUALIFICATION***

* CCNA Networking (CORVIT SYSTEMS PVT Ltd.)
* WI Max Training

***WORK EXPERIENCE:***

* I.T Technician at National Skill University since March 2022.
* I.T Technician/Networking Assistant at YUSRA Institute of Rehabilitation Sciences, Islamabad from October 2019 to February 28, 2022.
* Computer Teacher at Hussain Public School from Oct 2017 to Sep 2019.
* Technical Assistant at National Savings Scheme from Feb 2016 to Sep 2017.
* Computer Operator cum Office Assistant at Ijaad Interior Design & Landscape Consultant from May 2006 to April 2013.

***JOB RESPONSIBILITIES:***

* To assess client/system issue, analyze root cause and check for its solutions
* To develop framework between available alternative/ solution to resolve issue.
* To evaluate progress to keep track of system performance.
* Network Installation, Configuration & Supervision of lab at National Saving Centre
* LAN/WAN/Wi-Fi Troubleshooting

***AREAS OF EXPERTISE:***

* Networking
* Network Configuration
* Hardware & Software Troubleshooting

***SKILLS & ABILITIES:***

* Command over MS Office, MS DOS, MS Windows 2000, XP, 7 & 8.
* Able to manage escalations, issues, and risks.
* Experience of dealing with stressful situations.
* Ability to work independently in busy environment.
* Fluent in speaking English & Urdu.

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***REFERENCES:***

**Mr.Abdul Kareem**

(Instructor, Computer Sciences, Virtual University, Kahuta Campus)

**Dr.Ghulam Asghar Awan**

(S.S.T Govt Boys High School, Malakwal)