

## IT ENGINEER

25<sup>th</sup> Oct, 1992  
Peshawar, Pakistan

## Syed Sibtain Ahsan

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### CAREER OBJECTIVE

Seeking role as an **IT Engineer** at respected organization, where I can use my extensive experience to help the company achieve its goal of excellence in the field. Dedicated and detail-oriented engineer who thrives in a fast-paced environment.

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### PERSONAL COMPETENCIES

- I am an Energetic, Focused and Knowledgeable resource person who is fully equipped with interpersonal skills.
  - I am a result-oriented person with technical knowledge which is backed by my technical education and experience.
  - I enjoy challenges and take criticism constructively to enhance my future performance.
  - I am enthusiastic to be the part of team.
  - As an IT Engineer I am very dedicated to my field, work and want to provide my IT skills to the organization I am working for.
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### CORE SKILLS

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|-------------------------|-----------------------------|---------------------|
| • IT Service Management | • Network Switching         | • Team Player       |
| • Firewalls Management  | • IT Preventive Maintenance | • Structure Cabling |
| • Time Management       | • IT Support Services       | • Web Development   |
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### TECHNICAL COMPETENCIES

**Operating System:** Windows, Android, Linux, Mac OS

**Scripting/Languages:** HTML, CSS, Java Script, Bootstrap, PHP, Ajax

**Web Development Software:** Sublime text, Adobe Dreamviewer, Bootstrap, Xamp,

**Graphic Designing Software:** Adobe Suits (Photoshop, Lightroom, Illustrator, Premiere)

**Network:** Cisco Switches, Fortigate Firewall, Unifi Wireless Network, Network Printers, Access Control System

Subnetting and IP Address Management, OSI Model, Network Access Control etc.

**Systems:** Hyper V, Active Directory, DNS

**IT Support Services:** OS Troubleshooting, MS Office Troubleshooting, Network peripherals (Printers Scanners), Apple products (Ipad and MacBook), CCTV System, Biometric Attendance system.

#### Noticeable Web Development Projects:

- Fully developed <https://www.nkprofessionals.com/>
  - Fully developed <https://www.focusproz.com/>
  - Maintained <https://www.kpsports.gov.pk/>
  - Fully developed <https://www.mlmw.com> (Final year project, not published but can be presented)
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## CAREER HISTORY

### IT MANAGER

Ahsan's Pharmacy & Clinics, Peshawar, Pakistan.

Nov 2020-Present



#### DUTIES

- Responsible for Center Wired and Wireless Network.
- Responsible for Providing Support and Training of POS System to staff.
- Responsible for installation of hardware equipment & software according to staff requirements.
- Installed and maintain POS System (Vyaparapp) & CCTV setup (Dahua & Hikvision)
- Installation and Configuration of Biometric Attendance System.
- Create and Maintain Database of  
(Medicine Stock, Center Equipment, Patient Record, Staff Details & Shift Schedules)

### IT COORDINATOR

Alice Restaurant L.L.C, Sheraton Grand Hotel, Dubai, UAE.

Sept 2018-May 2020



#### DUTIES

- Responsible for Restaurants Wired and Wireless Network.  
(Including Switches, Router, Wireless, and access control system)
- Planned Installed and Maintained Complete Structured Cabling System of the premises.
- Responsible for providing support for POS, user Laptops, Computers, PDAs, Printers and Scanners.
- Maintaining Avaya based voice solution and network.
- Installation and Configuration of Biometric Attendance System.
- Installation, Maintenance and Responsible for 24 x 7 operation of surveillance system comprises of Hikvision CCTV.
- Responsible for healthy operations of Dell Server running business application and data center UPS.
- Provide solutions on telephone and through using Remote Access.
- Troubleshooting the problem.
- Responsible for installation and maintenance of new devices and their Updates

### IT SUPERVISOR (PROJECT BASED)

Directorate General of Sports, Peshawar, KPK, Pakistan.

Mar 2017-July 2018



#### DUTIES

- Installed and Maintained Complete Network System for Database Project.
- Responsible for the supervision, implementation, and maintenance of a Project's computing needs.
- Leading IT Team including (Web Developers, Application Developers, Database Experts, Graphic Designer and Data Entry Specialist)
- Portable Network Setup in different work stations for short period of time. (i.e 4 to 5 Hours)
- Coordinating technology installations, upgrades, and maintenance.
- Selecting and purchasing new and replacement hardware and software, when necessary.
- Testing, troubleshooting, and modifying information systems so that they operate effectively.

### IT SYSTEM SUPPORT

Focus Productions PVT LTD, Peshawar, Pakistan.

May 2016-Sept 2017



#### DUTIES

- Installed and Maintained Complete Structured Cabling System
  - Responsible for highly available Secured Internet Connectivity.
  - Installation and Maintenance of surveillance system comprises of Imou life CCTV.
  - Setup and Maintenance of User Office Accounts and company Social Media Accounts
  - Diagnose and troubleshoot technical issues, including account setup and network configuration
  - Research and identify solutions to software and hardware issues.
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## ACADEMIC QUALIFICATIONS

**IQRA NATIONAL UNIVERSITY, PAKISTAN**  
Bachelors of Science (Software Engineering)

*Oct 2013-Sept 2017*



## CERTIFICATION

Certified Network Security Specialist (ICSI CNSS)

*Training Certificate*

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## LANGUAGES

- English
  - Urdu
  - Pashto
  - Punjabi
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