Zeeshan Sattar

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Personal:

- **NIC No:** 17301-1237162-7
- **Father Name:** Abdul Sattar Khan
- **Date of Birth/Location of Birth: :** 13th Sep 1981
- **Gender:** Male
- **Marital Status:** Married
- **Languages:** English, Urdu, Hindko and Pushto

Academic Qualification:

Quaid-e-Azam University MIT (Master in Information Technology)	**Islamabad, Pakistan**	**2004-2006**
IQRA University BIT Hons (Bachelor of Information Technology) CGPA: 3.45 / Distinction (84.24%)	**Karachi, Pakistan**	**2000-2003**
Peshawar Model Degree College Peshawar, Higher School Secondary Certificate (F.Sc) First Division	**Peshawar Pakistan**	**1998-2000**
Peshawar Model School Secondary School Certificate (Science Group) First Division / Grade A (619/850)	**Peshawar, Pakistan**	**1998**

Work Experience:

Airlift
June 20, 2021 till Date
Designation: Network Engineer

- Manage IT infrastructure (Nationwide)
- Leading Nationwide Deployments (LAN/WAN/Wireless Network)
- Deployed 20 warehouses in a Month.
- ISP's Coordination (New Deployment and existing links)
- Deployed SD-WAN/MPLS
- 1st/2nd Level support of internal Users for all IT related issues.
- Proactive monitoring and timely issue resolution of production systems.
- Configuration of Ubiquiti(unifi)/Grandstream/Cambium WIFI Access points

The City School
OCT 16, 2020 till June 2021
Designation: Network Administrator

- Perform Installations, Trouble shooting and maintenance of computers, printers & software required for ICT program / smooth operation of the computer Lab.
- Maintenance inventory records of computers.
- Responsible to ensure the availability of network.
- Create User accounts for students on Server.
- To ensure Internet availability.
- Ensure to install & configure Iris system and Net support School.
- Creating & Reset the email ID's for the users.

SITA Pakistan.
OCT 09, 2006 till April 30, 2020
Designation: Engineer Field Operation

- Team member of Service Centre MET – Airport & Desktop Managed Services – Global Operations.

- Served as **Field Service Engineer** from Oct 2006 to May 2008 and **Associate Site Administrator** at PEW Airport currently doing as a Engineer Field operation in Islamabad Pakistan.

- Performed all installation of Routers, IPSEC box,Juniper devices, Riverbed equipment according to SITA / Orange Business Services standards and procedures.

- Worked on Large projects and Main customer in Pakistan like Phillip Morris International (Lakson tobacco) installed 18 switches on fiber connectivity and 8 Cisco wireless access points, Saudi Arabian airlines their main automation project named as IMCAN project installed all new HP equipments and their Operating Systems and their applications.

- Worked as an Associate Site Administrator at **Allama Iqbal International Airport Lahore** and **Peshawar Int'l Airport** to resolve fault calls during on site & on call periods for CUTE systems.

- Maintain & update all of CUTE Servers, Routers and Switches of SITA at **Peshawar Int'l Airport & Allama Iqbal International Airport Lahore** Installation of operating system (XP) workstations, configuration, testing and update of XS software (CUTE APC), User Software configuration to meet customer & site specific requirements.

- Coordinate with the local airlines representatives, host representatives, the airport authorities, handling agents on a regular basis**.**

- Responsible for problem and incident management, problem rectification, ensuring correct escalation path is followed etc.

- Timely installation or upgrades of new ADS products, e.g. hardware and software

- Ensuring that Customers remain satisfied with all aspects of delivered service, and that all customer complaints are handled in a timely and effective manner

- Coordinate with PTT staff for line faults.

Final Project (BIT):
Daily Subh Newspaper Peshawar Pakistan.
July 2, 2003 to September 08, 2004
Designation: Network Administrator

I as a group leader Implement a Local Area Network (LAN) and Wide Area Network (WAN)
in Daily Urdu News Paper "**SUBH**" with the following features

1) Implementing User Groups & policies.
2) Remote Access Server (RAS).

Khilji Pharmaceuticals Peshawar Pakistan.
Designation: Network Designer
July 15, 2005 to August 31, 2005

AS a Network designer I designed Network of Domain Based Network for Khilji Pharmaceuticals.

Certifications:

- Google IT Support Professional Certificate (Google)
- ITIL V3 Foundation
  ID: 5481940

- CompTIA A+
  ID: COMP001020736981

- Cisco Certified Network Associate (CCNA),
  Cisco ID: CSCO11526740

- Microsoft Certified Professional (MCP)
  Microsoft ID: 6755571
  Passed 2 papers:

1) Installing, Configuring & Administering Windows XP professional (70-270)
2) Implementing Microsoft Internet Security and acceleration (ISA) Server 2004 (70-350).

Short Courses:

- **Networking:**
  Rapid Hand On Networking Certificate From IQRA University, Peshawar Campus.
- **A+:**
  PC trouble Shooting Certificate From Pakistan Degree college of Information Tech.
- **Office Automation:**
  Office Automation Certificate From Pakistan Computer Institute.
- **ITIL :**
  Done online coursework for ITIL foundation.

Volunteer Experience:

- I Served as a **GENERAL SECTARY** in Quadian Blood Donor Society (QBDS) for 2 years. QBDS is not only arranging blood for poor needy people, as well as for charity of poor people we arranged the blood seminars, screening camps, funfairs etc.

Technical Skills:

- Computer Networks
- System Analysis & design (done project for AGE Cables in BIT).
- Communication Skills (current job in SITA is close related to communication skills)

Awards:

- Iqra University Merit Scholarship Award 2003 *(for getting 4 GPA in last semester)*