USMAN KHAN

IT Support Engineer

CONTACT

✉ usman03329@gmail.com

📞 0332-9976670

📍 Warsak Road Shahi Bala
Peshawar

SKILLS

- Office suites (Microsoft Office)
- Typing Speed (25 - 30)
- Troubleshooting abilities
- Software Installation
- Computer Hardware
- Operating systems (Windows)

REFERENCE

Sajid Rehman

Director of IT, Qurtuba University of
Science & Information Technology
0334-9043225

IT Support Engineer with 2+ years of experience providing efficient and accurate technical support. Skilled in troubleshooting hardware and software issues and maintaining system integrity.

RELEVANT EXPERIENCE

IT Support Engineer, Qurtuba University of Science & Information Technology, Peshawar

Dec 2021 - present

- Experienced in troubleshooting multiple computer hardware and software systems.
- Developed and maintained detailed documentation of network and system activities.
- Utilized multiple operating systems to create and maintain user accounts.
- Installed and configured computer systems, networks, and software applications.

Computer Lab Assistant, Qurtuba University of Science & Information Technology, Peshawar

- Performed daily updating and maintenance of Lab.
- Maintained computer hardware such as disk drives, monitors, keyboards, CPUs, etc.
- Ability to resolve technical issues with ease

EDUCATION BACKGROUND

Bachelor of Science in Computer Science

University of Peshawar | (2016 - 2018)

Master of Arts

University of Peshawar | (2020 - 2022)