

### Shah FAISAL

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• Address: Peshawar (Pakistan)

# WORK EXPERIENCE PROFESSIONAL SUMMARY

I am having **Bachelor in Computer Science** degree with 3+ years of experience, Enthusiastic Network support Engineer with the necessary drive and determination needed to resolve complex networking issues. Possessing effective organizational skills and excellent working knowledge of networking technologies and Troubleshooting. Working continuously on task until completion and fast learner. Experienced in providing motivation, guidance and up to date Networking a consultancy service to both colleagues and clients.

# **TECHINICAL SKILLS**

# **Firewalls**

Cisco ASA, Fortinet Fortigate, MikroTik,

### Cisco/Huawei

NETWORKING: TCP/IP, FTP, SMTP, PPP, Telnet, SSH, TFTP, NTP, POE.
ROUTING: Static Route, RIP, OSPF, EIGRP, Vlan, Trunks, DTP, VTP, STP, PVST, RPVST, SPAN, RSPAN, HSRP, VRRP, GLBP, PACL, Port Security, MLS as DHCP, Router on a Stick, SVI, Ether

Channel L2/L3. VDC, and other protocols on CiscoNexus/Catalyst Switches. NETWORK SECURITY: ACL, Time ACL, NAT/PAT, Policy NAT.

#### Wireless LAN Controller

Cisco WLC (3504,5508), Cisco vWLC, Unifi Controller

## **System Administration**

Windows Server 2003, Windows Server 2008 R1/R2, Windows Server2012 R1/R2, Active Directory, Microsoft Hyper-V 2008 R2 & 2012, Web and FTP Server.

DHCP server configuration, Windows Backups, Deployment of Remote Desktop Services, Windows Deployment Services, DNS server configuration

#### **Access Points**

Cisco Lightweight AP's, Cisco small business AP's, TP-LINK, UBIQUITI, TENDA, Ubnt.

### **Professional Experience**

#### **NETWORK Support ENGINEER**

CORELINKS IT SOLUTIONS [ Aug 2021- Aug. 2024 ]

**City:** Peshawar **Country:** Pakistan

- Installation, configuration and Networking of applying different policies
- Installation, configuration and Networking of Routers and Switches
- Working on different technologies like Cisco, Microsoft
- Monitored servers and escalated emergency technical issues beyond scope to maintain optimum uptime.
- Working continuously on a task until completion .
- Rapidly establishing a good working relationship with customers and other professionals, e.g., software developers etc.
- Managed application patches, data backup, security changes and network configuration Worked to create safe, low-cost and dependable designs. Providing support to Clients.

#### **EDUCATION AND TRAINING**

Bachelor of Science in Computer science
UNIVERSITY OF PESHAWAR [ 1 set 2020 – Dec 2022 ]

Address: University Road Peshawar Pakistan.

### Professional TRAINING

CCNA, CCNP,, MCSA, HCIA, HCIP, CISCO-ASA- FIREWALL FORTIGATE FORTINATE WIRELESS NETWORKING, CCTV CAMERA, DIT

#### **LANGUAGE SKILLS**

Mother tongue(s): Pashto, Urdu Other language(s): English