



MALIK MUHAMMAD USMAN

SERVICES MANAGER AFTER SALES.

PROFILE

Energetic, enthusiastic, and tireless management professional seeks position with company interested in stronger sales and growth of entire team.

CONTACT

Malik273737@gmail.com

Cell. 03105156440

ACTIVITIES AND INTERESTS

Theater • Environmental conservation
• Art • Hiking • Fishing • Travel

EXPERIENCE

SERVICES MANAGER AFTER SALES AT CHANGAN HAZARA MOTORS.

Sep 25 2022 to 10 feb 2023

Responsible for managing the automotive services department. Schedule appointments with customers, conferring with clients about their auto repair needs. Oversaw the implementation of organizational policies and procedures. Monitored the performance of personnel to ensure a productive work environment.

ASSISTANT MANAGER AFTERSALES AT KIA MOTORS SILKROUTE.

JANUARY 01 2021 TO 19 SEP 2022.

Responsible for managing the automotive services department. Schedule appointments with customers, conferring with clients about their auto repair needs. Oversaw the implementation of organizational policies and procedures. Monitored the performance of personnel to ensure a productive work environment.

EDUCATION

INTERMEDIATE FROM BISE ABBOTTABAD

BOARD OF INTERMEDIATE AND SECONDRY EDUCATION

DIPLOMA OF AUTO MOTIVE MECHENICS TEVTA.

TECHNICAL BOARD ISLAMABAD.

KEY SKILLS AND CHARACTERISTICS

Strong interpersonal & communication skills • MS Office Suite • WPM: 90 • Ability to work collaboratively as part of a team • Problem Solving • Leadership • Meticulous attention to detail • Excellent Organizational skills • Poised under pressure