### Nauman Ali

HOUSE # 16, HAPPY VALLEY KOHAT CANTT, KOHAT. DATE OF BIRTH: 15/04/1994

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#### **PROFILE**

I'm a qualified Engineer with over Two years of experience. I'm looking for a role that uses my skills and develops them further. I have excellent organizational and Technical skills. I'm flexible about working hours.

ORGANIZATION	DESIGNATION	DURATION
REHMAN MEDICAL INSTITUTE, HAYATABAD, PESHAWAR	Communication Engineer (PBX Administrator)	8 <sup>th</sup> Feb 2021 - 20 <sup>th</sup> Aug 2022

#### **Duties & responsibilities:**

- Maintaining RMI Telephony (VOIP) network.
- Resolving issues in PBX server.
- Maintaining RMI Telephony Directory and Documentations.
- Resolving issues in PRI.
- Resolving issues in Intellicon (Intelligent contact center solution).
- Hands on experience in Troubleshooting Avaya IP Phones (J129, 1608L).
- Complete understanding of VOICE Network.
- Ensure no alarms at PBX server.
- Providing first line IT support to RMI exchange.
- Successful deployment of MATV (Digital Signage) in RMI premises.
- Resolving issues in MATVs.
- Working knowledge of office equipment.
- Monitoring office supplies inventory, place orders and maintain MRF Book.
- Coordination with vendors.

ORGANIZATION	DESIGNATION	Employment Experience	
HUAWEI TECHNOLOGIES,	Intern IP Datacom Engineer	Dec 2019 - May 2020	
ISLAMABAD, PAKISTAN	Engineer		

#### **Duties & responsibilities:**

- Project Documentation i.e. Activity Reviews, Activity Notifications.
- Maintaining and updating 3g, 4g, 5g rollout activities sheet.
- Performing NOC tasks, Troubleshooting, Ping sites, Board expansions.
- Post Activity Monitoring to ensure no alarms are generated for the smooth traffic flow.
- In contact with site Engineer for monitoring of activity.

ORGANIZATION	DESIGNATION	Employment Experience
NETKOM TECHNOLOGIES,	Transmission Engineer	Aug 2019 - Dec 2019
ISLAMABAD, PAKISTAN	Liigiiieei	

#### **Duties & responsibilities:**

- Lead a Team in coordination with customer on CM Pak Biding project.
- Racks Installation (servers, switches, firewalls, KVMs) installation following the activity SOPs
- Optical Fiber connectivity Activities at Zong MSC.
- Activity handler in coordination with customer.
- PTN and OSN installation.
- Project documentation.

## **Trainings**

1	CCNA Training	2015
2	CCNP Training	2015

### **Soft Skills**

Microsoft Excel

Microsoft Word

Microsoft Power Point

Microsoft Office 365

Avaya IP office Manager

# **Academics**

QUALIFICATION	INSTITUTE		CGPA / Percentage
MS Computer Systems Engineering	UET Peshawar	2022	In Progress
BS Computer Engineering	Bahria University Islamabad Campus	2018	2.61/4.00
Fsc (Pre Engineering)	Fazaia Inter College Kohat	2012	61
Matriculation	Fazaia Inter College Kohat	2010	70