

# Maaz Aziz Shah

I am highly motivated and hard working individual who is focused on self-growth and development. The main aim is to work with highly reputable organizations to enhance my skills and expand my knowledge horizon.



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Rawalpindi, Pakistan

## SKILLS

Leadership

Consistency

Time Management

Computer Skills

Presentation

Team Work

## LANGUAGES

English

Professional Working Proficiency

Urdu

Full Professional Proficiency

Pushto

Full Professional Proficiency

## INTERESTS

Cricket

Driving

Travelling

## EDUCATION

### BS Aviation Management

Air University, Islamabad

09/2019 - 01/2024

Courses

- Aviation

### F.Sc. Pre Engineering

Steps College, Rawalpindi

2016 - 2018

## WORK EXPERIENCE

### Customer Support Executive

Ibex, Islamabad.

10/2021 - 01/2023

Achievements/Tasks

- Provide support to customers by solving their queries.
- Provide support in operations department.
- Successfully awarded as the employee of the month twice during my tenure.

### Customer Support Officer

Zong CM Pak, Pakistan.

02/2023 - 06/2023

Achievements/Tasks

- Working as sales officer in sales department.

### Internee

Serene Air.

07/2022 - 08/2022

Achievements/Tasks

- Providing assistance in daily tasks.
- Compilations of data of employees.
- Assisting in hiring process.
- Learning how to design payroll.
- Data scanning and compiling.

### Personal Projects

Final Year Project (2023)

Achievements/Tasks

- My final year project was based on decoding of emirates airline which struggles to stay on top.