



## ABOUT ME

I am a Qualified Associate mechanical engineer. I have good working Experience in customer service. I can handle multiple tasks daily. and also a creative approach to problem solve. I am always energetic and eager to learn new skills. I have experience working as part of a team and individually.

## SKILL

Computer



MS Office



Communication skills



Problem-solving abilities



## LANGUAGE



Pashto

Urdu

English

# MUHAMMAD ROHAIL

## CUSTOMER SERVICE REPRESENTATIVE (CSR)

### CONTACT

☎ 0312-9057005

✉ Khanrohail760@gmail.com

📍 House FG63, FG Colony, Shami road Peshawar

### EDUCATION

2015-2017 **Matriculation**  
BISE Peshawar

2017-2020 **DAE Mechanical**  
BTE Peshawar

### EXPERIENCE

2021-2023 **CUSTOMER SERVICE REPRESENTATIVE (Telenor)**

Customer Dealing  
New Sim Connection  
New Sim sale  
Easypaisa Accounts  
Other Customer Issues

2023-Till Date **CUSTOMER SERVICE REPRESENTATIVE (Ufone)**

Customer Dealing  
New Sim Connection  
New Sim sale  
UPaisa Accounts  
Other Customer Issues