



## ABOUT ME

I am a Qualified Associate mechanical engineer. I have good working Experience in customer service. I can handle multiple tasks daily. and also a creative approach to problem solve. I am always energetic and eager to learn new skills. I have experience working as part of a team and individually.

## SKILL

Computer

MS Office

Communication skills

Problem-solving abilities

## LANGUAGE

Pashto

Urdu

English

# MUHAMMAD ROHAIL

## CUSTOMER SERVICE REPRESENTATIVE (CSR)

### CONTACT

- 0312-9057005
- Khanrohail760@gmail.com
- House FG63, FG Colony, Shami road Peshawar

### EDUCATION

- 2015-2017 **Matriculation**  
BISE Peshawar
- 2017-2020 **DAE Mechanical**  
BTE Peshawar

### EXPERIENCE

- 2021-2023 **CUSTOMER SERVICE REPRESENTATIVE (Telenor)**

Customer Dealing  
New Sim Connection  
New Sim sale  
Easypaisa Accounts  
Other Customer Issues

- 2023-Till Date **CUSTOMER SERVICE REPRESENTATIVE (Ufone)**

Customer Dealing  
New Sim Connection  
New Sim sale  
UPaisa Accounts  
Other Customer Issues