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| Troubleshooting Expert | Jawad Ul Karim |  |
| **Contact** |
|  | **+92-333-9226855** |  | **engineer.a2z@gmail.com** |
| Address | Home # 335, Street 5, Sector F6, Phase 6, Hayat Abad Peshawar. |
| **Objectives** |
|  Expertise in troubleshooting, repair and maintenance of many things regarding Computer Technology and General things. key command on diagnosing issues, solving problems, with machinery and equipment. Work efficiently to minimize downtime to play a key role in the company's development |
| **Experience** |
|  **Hardware Administrator**At Northern Bottling Company (Pvt) Ltd. **PEPSICO Franchise** Peshawar.From 1st-March-2012 --- Current. Duties & Responsibilities:* Maintenance and repair many types of Electronics devices. i.e., Desktop to Laptop, Printers, Scanners, Polycom, Sisco Routers, Mobile phones, Revolab sound system etc.
* Managed the design & installation of organization local area network, network segment and internet system
* Optimize network performance and reliability by maintaining hardware and software, analyzing technical issues, and ensuring availability to system users
* Implement effective security measures to protect data, software and hardware.
* Worked closely and collaborated with the leadership team to improve wired/ wireless network infrastructure, resulting in improved uptime of 99.99%
* End user on SAP.
* Recover deleted files or partition.
* Performing other related duties as required and assigned by management.

 **Extra Activity*** Technical support on HMI on production plant
* Data composing in English & Urdu for almost all departments
* User Personal Work
* Helping in Purchasing different types of products for company as well as for users personal
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|  **Assistant Programmer** At Northern Bottling Company (Pvt) Ltd. **PEPSICO Franchise** Peshawar.  From 13th-Jan-2011 --- 29th-Feb-2012. **Duties & Responsibilities:*** Making Sales reports, Cash reports, Balance reports, Comparison reports and Stock reports on daily base for management in oracle
* Punching monthly targets in oracle for 80 distributions
* Taking backup of Oracle Database and was write burn DVD on daily base
* Installation of Windows, Software’s, and configuration according to user standard
* Installation and configuration of network and system related component’s like, Wi-Fi router, Printer, Scanner
* Installation of cat-6 cable where required for replacement or for extension.
* Taking backup of specific departments data on weekly base, i.e., Finance, Excise, Production and Audit department
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| **Qualification** |
| **Degree** | **Bachelors of Art**Humanity Group 55%(2012) University of Peshawar |
| **School** | **Higher Secondary School Certificate**Inter-Science Group 62%(2006) Peshawar Board | **Secondary School Certificate**Science Group 65%(2002) Mardan Board |
| **CIRTIFICATES** |
| Mobile Phones Hardware & Software | 80% | 2008 | LAMAR Degree College Peshawar  |
| Office Automation | 75% | 2006 | APTECH Institute Peshawar  |
| Computer Hardware | 85% | 2003 | ITDP (NGO Project at Gul Haji Plaza) Peshawar |
| CCNA | 65% | 2002 | New Age Computer Academy Peshawar  |
| Talent Certificate | 2001 | Jamal English Education Academy Peshawar |
| **Skills** |
| * Electric and Electronics
* Customer and Personal Service
* Active Listening
* Critical Thinking
 | * Repairing
* Radio Communication
* Time Management
* Active Learning
 |
| **Software Efficiency** |
| * Operating Microsoft Office, (2007-2021)
* Operating Adobe photoshop CS4-CS6
* Operating Urdu In-page 2009
* Operating Different utilities like, Compressions, Graphics, Internet, Audio & Video etc.
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| **Core Competencies include**  |
| * Hardware & Software for all types of Cell phones or Mobile phones.
* Operating & Maintenance of All Types Satellite Dishes & Receivers.
* Operating & Maintenance all types of UPS
* Solar System Installation.
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| **ACHIEVEMENTS** |
| * Repaired HMI for Blow Mold Plant in 2012 and taken a cash reward from management.
* Implement Wireless bridges between 3 warehouses with different location in 2013 through NSM5.
* Repaired Power Generator Touch Panel in 2015 and taken a reward from management.
* Recovered an important data for Finance Department in 2019 and also taken a reward for this.
* Repaired Desktop, Laptop, Printer, Scanner etc. Due to this I saved the time which was spent in the market for repairing and also for employees of the company who were suffering from such situation and as well as for the company growth.
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