

# Bilal Ahmad

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## SUMMARY

Comprehensive knowledge of Microsoft Windows configuration, Active Directory and Windows Services Configuration.

- A confident and reliable IT Professional with extensive practical experience in working with computers and resolving any support issues that are raised at the service desk. Possessing a proven ability to administer and control the operation, configuration, and maintenance of computer-based information systems, as well as having an eye for detail and ability to multitask under pressure. An excellent communicator who can relate well with people at all levels and has the flexibility of working well as part of a team and on my own.
- Now looking to further an already successful career by working for an ambitious and expanding company.

## SKILLS

- I can deploy, configure, and manage Windows Server environments.
- Managing User accounts using Active Directory.
- DNS, DHCP, RDS
- FTP, Web Server
- Software installation
- Server Operating System
- Capable to work on MS Office 2003/2007/2010/2013, 2016, 365
- Operating Systems and Application Software installation

## **QUALIFICATION**

- Studying BS Information Technology From 2022 till date(The University of Agriculture Peshawar)

## **CERTIFICATION**

- Microsoft Office 2013
- Huawei (HCIA)

## **TRAININGS**

- MCSE
- CCNA
- Wireless Networking
- Data Center Virtualization
- Azure Cloud

## **PERSONAL INFORMATION**

- Father Name: Muhammad Alam
- CNIC: 15101-6113387-5
- Date of Birth: 20 March 2003
- Nationality: Pakistani
- Domicile: Buner
- Languages: English, Urdu, Pashto